

May 10, 2007

Dear Mr. Robbins,

I wanted to let you know that I am quite pleased with the Grip-It's project that was completed at my home last month. After the early "hiccup" that I discussed with you on December 15, 2006, every Robbins Co. employee that I had contact with including Steve Morgain, was in all ways professional and competent. I was particularly impressed with Leon Kellogg, who I found to be exceptionally hard working and considerate. Special kudos to him!

Please feel free to use my name as a reference.

Sincerely,  
Eleanor Mohr